

**An Internship Report on Air Cargo Management
System at International Air Cargo Complex, Chennai**

A PROJECT REPORT

Submitted by

Nikita Jennifer saint romaine
19358019

in partial fulfilment for the award of the degree

of

BACHELOR OF BUSINESS ADMINISTRATION
IN
AVIATION



HINDUSTAN
INSTITUTE OF TECHNOLOGY & SCIENCE
(DEEMED TO BE UNIVERSITY)



HINDUSTAN

INSTITUTE OF TECHNOLOGY & SCIENCE
(DEEMED TO BE UNIVERSITY)

PADUR, CHENNAI - 603 103

BONAFIDE CERTIFICATE

Certified that this project report titled “**Report on Air Cargo Management System at International Air Cargo Complex, Chennai**” is the bonafide work of “**NIKITA JENNIFER SAINT ROMAIN (19358019)**” who carried out the project work under my supervision. Certified further that to the best of my knowledge the work reported here does not form part of any other project / research work on the basis of which a degree or award was conferred on an earlier occasion on this or any other candidate.

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The Project Viva-Voce Examination is held on _____

INTERNAL EXAMINER

EXTERNAL EXAMINER

ACKNOWLEDGEMENT

First and foremost, I would like to thank the Lord Almighty for His presence and immense blessings throughout the project work.

I wish to express my deep sense of gratitude to Dr. Elizabeth Varghese, Chancellor, Dr. Anand Jacob Varghese , Pro-Chancellor and Mr. Ashok Varghese, Director of the Hindustan Institute of Technology and Science for providing us the academic infrastructure to pursue this BBA Programme.

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DECLARATION

I, **Nikita Jennifer Saint Romaine** hereby declare that the project entitled “**Report on Air Cargo Management System at International Air Cargo Complex, Chennai**” which I am submitting to the Hindustan Institute of Technology & Science in partial fulfilment of the requirement for the degree in Bachelor of Business Administration (BBA) is an authentic work done by me under the guidance of Mrs. Catherin Julie Aarthy.C School of Management, Hindustan Institute of Technology & Science, Chennai.

Date:

Place: Chennai

SIGNATURE

Abstract:

The paper aims at understanding the problems of air cargo operations. The study is about identifying the problems during the import and export of the cargo through air transport. There are different stages of the process involved in the import and export of cargo. Some of the major processes are Export operations, Import Operations, AWB (Airway Bill) management, Freight Forwarding, Customs clearance, Transportation. This study gives an idea about problems and challenges in air cargo operations. The problems like a procedural bottleneck of customs clearance, Congestion at airport cargo terminal, Reducing dwell time, unskilled manpower, Inefficient use of belly cargoes capacity, Forecasting Airline cargo capacity and space allocation, challenges of handling hazardous cargo and dangerous cargo etc. For various problems, an overview of the relevant literature review is presented. The data are collected from various employees through questionnaire and observation method which is the primary data collection method used in the research. The data is analyzed by applying statistical tool, suggestion and conclusion are given purely based on the values obtained from the analysis and Interpretation.



ए ए आई कार्गो लॉजिस्टिक्स एंड एलाइड सर्विसेज कंपनी लिमिटेड
AAI CARGO LOGISTICS & ALLIED SERVICES COMPANY LIMITED

ए ए आई का सहायक कंपनी : (An AAI subsidiary)

एकीकृत विमानन माल परिसर, चेन्नई हवाई अड्डा, चेन्नई- 600 016
INTEGRATED AIR CARGO COMPLEX, CHENNAI AIRPORT, CHENNAI – 16

Date: 03.11.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Nikita Jennifer St. Romaine**, III-year BBA, **Hindustan Institute of Technology & Science, No.1, Rajiv Gandhi Salai (OMR) Padur, Chennai – 603 103** has successfully undergone Internship Training at Integrated Air Cargo Complex, AAICLAS, Chennai Airport from **27.10.2021 to 03.11.2021**.

During the period of internship training he had evinced keen interest and his conduct was good.

This certificate is issued for academic purpose only.

(Sree Harsha P)
Asst Manager (Cargo)



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