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WOMEN,
INFANTS &
CHILDREN
PROGRAM





# VENDOR AUTHORIZATION APPLICATION

1-800-242-4WIC (4942) www.mdwic.org



Maryland WIC Program
Maryland Department of Health and Mental Hygiene

Martin O'Malley, Governor Anthony G. Brown, Lt. Governor Joshua M. Sharfstein, M.D., Secretary, DHMH

# MARYLAND WIC PROGRAM VENDOR APPLICATION PACKAGE

CONTENTS		PAGE
Introduction		2
Applicant's Minim	um Qualifications	4
How Applications	are Processed	6
Minimum Stock R	equirements	9
Application Instru	ctions	13
Attachments:	Application Pages (Last 3 pages of t Maryland WIC Authorized Foods List WIC Vendor Agreement (2) (Comple	,

PLEASE CAREFULLY READ THIS ENTIRE PACKAGE BEFORE COMPLETING AND SUBMITTING THE VENDOR APPLICATION

APPLICANTS ARE REQUIRED TO MEET THE STOCKING REQUIRESMENTS AT THE TIME OF APPLICATION SUBMISSION.

### INTRODUCTION

### WHAT IS WIC?

The Special Supplemental Nutrition Program for Women, Infants and Children, or WIC is a nutritional program for pregnant women, breastfeeding mothers, postpartum mothers, babies, and children under five years old. WIC participants must have family income that are less than 185% of the poverty level and have health problems that can be improved through good nutrition.

The foods WIC provides include:

- ✓ Baby foods fruits and vegetables for all infants and meat for exclusively breastfed infants
- ✓ Beans
- ✓ Canned tuna, salmon, and sardines for some women
- ✓ Cereal
- ✓ Cheese
- ✓ Eggs
- ✓ 100% fruit juice
- ✓ Fruits and vegetables (fresh, frozen, canned)
- ✓ Iron fortified infant formula
- ✓ Infant cereal
- ✓ Milk
- ✓ Peanut Butter
- ✓ Soy Milk
- ✓ Tofu
- ✓ Whole wheat bread (or brown rice or whole wheat or soft corn tortillas)

WIC also refers participants to health and social service programs and provides information on good eating habits to help people be healthy and eat well.

Infants whose mothers participate in WIC weigh more when they are born and have fewer health problems than infants whose mothers did not participate. Children who participate in WIC are less likely to have anemia (blood problems) than children who do not participate.

The United States Department of Agriculture (USDA) funds WIC, which is run by the Maryland Department of Health and Mental Hygiene, Family Health Administration. WIC is administered at the local level by local WIC agencies such as Health Departments and Community Health Centers that operate throughout Maryland.

WIC is different from the Food Stamp Program because participants can only buy the types and quantities of foods shown on their checks. They can only buy nutritious foods prescribed by the WIC Program. WIC participants can only use their checks at stores that have a signed agreement with the State WIC Agency. The stores and people who sell WIC foods are very important because they:

- ✓ Help people become healthier;
- ✓ Are located statewide to give WIC Participants shopping options at a variety of locations; and
- Make sure that WIC customers buy only those foods prescribed on their WIC checks.

### WIC AUTHORIZES THE FOLLOWING TYPES OF VENDORS:

- ✓ Food Store A grocery store licensed under Code of Maryland Regulations (COMAR) 10.15.03 that has no pharmacy on its premises.
- ✓ Pharmacy A drug store licensed by the State Board of Pharmacy that does not have a food store under the same ownership on its premises.
- ✓ Food Store/Pharmacy Combination A food store and a pharmacy under the same ownership on the same premises.
- Commissary A grocery store located on a military installation and/or owned by the Department of Defense.

The WIC Program also authorizes farmers participating in the Farmers' Market Nutrition Program to accept WIC fruit and vegetable checks at authorized Farmers' Markets.

With the exception of military commissaries, the Maryland WIC Program will not authorize stores that are expected to receive 50% or more of their eligible food sales revenue from WIC. Additionally, if after authorization a WIC vendor is determined to derive 50% or more of its eligible food sales revenue from WIC, authorization shall be terminated. Eligible foods sales do not include items that are not eligible for purchase under the Food Stamp Program (FSP).

### **HOW IS YOUR STORE PAID?**

After a store has accepted a WIC check as payment for WIC foods, the check may be deposited in the bank for payment. All WIC checks deposited in the bank must have a WIC vendor stamp on the front in the designated area, and an endorsement by the vendor on the back in order to be paid. **Checks improperly processed may be rejected by the bank and returned unpaid to the vendor.** 

Your agreement with the Maryland WIC Program lets you accept checks only from Maryland. If you take them from another state or Washington, D.C. Virginia, Delaware, Pennsylvania, you must be authorized by those jurisdictions to accept their WIC checks. The Maryland WIC Program cannot pay you for any checks other than Maryland WIC checks.

### APPLICANT'S MINIMUM QUALIFICATIONS AND OTHER REQUIREMENTS

To be considered for authorization as a WIC vendor, owners of retail food stores, combination food store/pharmacies, or pharmacies must meet the following criteria:

- ✓ A completed application must be received by the State Agency from a retail food store, combination retail food store/pharmacy, or pharmacy operating at a fixed location within the State of Maryland and must be accessible to the disabled. The vendor must hold a food service facility license issued by a local health department or department of environment. In order to qualify as a combination retail food store/pharmacy or pharmacy, the applicant must maintain a current registration or license issued by the State of Maryland Board of Pharmacy, or is licensed to distribute pharmaceuticals.
- ✓ If the store is not a pharmacy, it must meet the minimum stock requirements as specified in the "Required Minimum Stock" section of this Application Package. Minimum stock must be on the store premises as of the date and time of submission of the Vendor Application and the State Agency on-site review.
- ✓ The store must be operational at the time of the on-site review by the State Agency.
- ✓ The store must have authorization from the Food Stamp Program and may not be currently disqualified or suspended from the WIC Program or the Food Stamp Program.
- ✓ The applicant must maintain the store in a sanitary condition, with no evidence of excess un-removed rubbish, vermin, or general lack of cleanliness.
- ✓ If a combination food store/pharmacy or pharmacy, the applicant must be able to provide, within 48 hours of a request from a participant or the Program (excluding weekends and holidays), any WIC authorized infant formula.
- ✓ Except for a pharmacy or military commissary, a vendor applicant shall have actual highest current shelf prices that are less than or equal to 125% of the Peer Group average in the vendor applicant's region during the month of application, as determined by the State agency.
- ✓ The applicant must owe no outstanding payment(s) to the State Agency that
  are more than 90 days overdue.

Applicants not meeting the above qualification criterion will be declared unqualified, and the application will not be processed. Meeting the criterion

4

above does not constitute authorization to redeem Maryland WIC checks with the following exception:

An applicant currently participating as an authorized vendor for which a protest/appeal of State Agency disqualification or suspension is pending a decision at the time an application is received may continue accepting WIC checks until a decision regarding the appeal has been rendered.

If the result of the protest/appeal upholds the State Agency's action, the Vendor Agreement will be terminated. If the result of the protest/appeal overturns the State Agency's action, the Vendor Agreement shall remain in effect.

### HOW APPLICATIONS ARE PROCESSED

The State Agency, under current regulations, has 60 days to process an acceptable application for WIC authorization. At any time during that period, an unannounced on-site review will be conducted. The on-site review consists of checking to verify minimum stock, collecting prices, and verifying information contained on the application.

After an on-site review is conducted, the prices collected by State Agency staff are analyzed and compared to prices for other stores similar in size and geographic location. These groupings are called "Peer Groups". Currently, there are three size categories and 19 Peer Groups. They are as follows:

### Region 1 consists of Allegany and Garrett Counties.

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Peer Group 1, Region 1, Large Stores, 8 or more check out lanes;
Peer Group 2, Region 1, Medium Stores, 4 to 7 check out lanes;
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Peer Group 3, Region 1, Small Stores, 1 to 3 check out lanes:

### Region 2 consists of Frederick and Washington Counties.

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Peer Group 4, Region 2, Large Stores, 8 or more check out lanes;
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Peer Group 5, Region 2, Medium Stores, 4 to 7 check out lanes;

Peer Group 6, Region 2, Small Stores, 1 to 3 check out lanes;

## Region 3 consists of Anne Arundel, Baltimore, Carroll, Harford, and Howard counties.

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Peer Group 7, Region 3, Large Stores, 8 or more check out lanes;
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Peer Group 8, Region 3, Medium Stores, 4 to 7 check out lanes:

Peer Group 9, Region 3, Small Stores, 1 to 3 check out lanes;

### Region 4 consists of Baltimore City.

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Peer Group 10, Region 4, Large Stores, 8 or more check out lanes;
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Peer Group 11, Region 4, Medium Stores, 4 to 7 check out lanes:

Peer Group 12, Region 4, Small Stores, 1 to 3 check out lanes;

### Region 5 consists of Montgomery and Prince George's Counties.

Peer Group 13, Region 5, Large Stores, 8 or more check out lanes;

Peer Group 14, Region 5, Medium Stores, 4 to 7 check out lanes;

Peer Group 15, Region 5, Small Stores, 1 to 3 check out lanes;

Region 6 consists of Calvert, Caroline, Cecil, Charles, Dorchester, Kent, Queen Anne's, Saint Mary's, Somerset, Talbot, Wicomico, and Worcester counties.

Peer Group 16, Region 6, Large Stores, 8 or more check out lanes;

Peer Group 17, Region 6, Medium Stores, 4 to 7 check out lanes;

Peer Group 18, Region 6, Small Stores, 1 to 3 check out lanes.

Peer Group (19)\* Potential above 50% vendors.

\*Peer Group (19) is designated for vendors that appear to derive more than 50% of the vendor's eligible food sales from the redemption of WIC food instruments. Vendors placed in this Peer Group will only be paid the statewide average of all non-above 50% vendors until the vendor has demonstrated that it is not an above 50% vendor. If the vendor is unable to demonstrate that it is not an above 50% vendor, the vendor's authorization shall be terminated.

Your store's prices are only compared to other store's prices in your Peer Group. This ensures that your stores prices are fairly evaluated. If it is determined that your store's prices exceed 125% of the Peer Group average, you will be denied authorization, and advised of the denial in writing.

If your store's prices are determined to be acceptable, and all other authorization criteria have been met, you will be notified in writing that your application has been approved. You will also be advised of the next available New Vendor Training class. New Vendor Training is mandatory and provides important instructions for processing WIC transactions.

Upon completion of training, you will receive your vendor identification stamps. All approved applicants receive 2 self-inking stamps used to affix the Vendor Identification Number on WIC checks in the designated area. If your vendor stamps are lost, become damaged, or wear out, you are responsible for replacement.

If for any reason your store's application is denied, you will receive written notification of the reason for denial and advised of your right to appeal. If a store is denied authorization three times in a year, the applicant vendor cannot

7

reapply for WIC authorization until 1 year after the last denial date or after the date of appeal's result is made.

### **MILITARY COMMISSARIES**

The U.S. Department of Agriculture and the U.S. Department of Defense have entered into a Memorandum of Understanding to clarify the basic responsibilities of the State WIC agencies or their designated local agencies and military commissaries authorized to be WIC vendors.

Military Commissaries, as federal entities, are exempt from some State requirements; however, the State WIC Agency may still authorize them as WIC vendors pursuant to CFR §246.12(f)(1) of the federal regulations for the WIC Program, which permits modification of the Vendor Agreement. A commissary will be required to submit application information to the Program by the deadline if one is given.

8

### Required Minimum Stock as of October 1, 2013

"WIC Pharmacy Only" stores are not required to carry the minimum stock and may only redeem WIC checks that provide infant formula unless the pharmacy is authorized as a "Food Store/Pharmacy" and carries the required minimum stock. All pharmacies and food store/pharmacies must be able to provide, within 48 hours of request (excluding weekends and holidays), any infant formula prescribed on a WIC check.

Food Item	Specifications	Size	Quantity
Milk	Whole	Gallons	4
	Low fat (1%) or fat free (nonfat)	Gallons	10
Cheese	Domestic - block or sliced – 4 varieties: (American, Cheddar, Monterey Jack, Mozzarella, or Swiss)	16 ounces	6
Eggs	White, medium or large	Dozen	6
Beans	Dried – 2 varieties: (Beans like: kidney, navy, garbanzo, or lima) Split peas, black-eyed peas, or lentils.	1 pound	3
	Canned – packed in water – 3 varieties: (Beans like: kidney, navy, garbanzo, or lima.)	14 – 16 ounces	12
Peanut Butter	Plain, smooth, crunchy, or extra crunchy, or creamy.	16 – 18 ounces	6
Canned Fish	Packed in water – 2 varieties: (Chunk Light Tuna, Pink Salmon, or Sardines)	Tuna(5-6 oz) Salmon(5,6,or 7.5 oz) Sardines(3.75 oz)	30 ounces
Vendors m	ust stock at least 2 varieties from cereal groups A a	nd B and 1 variety	from group C.
Cereal	A. Corn, wheat, oats, or rice: Kellogg's Rice Krispies, Kellogg's Special K, and Kellogg's Corn Flakes Malt-O-Meal Oat Blenders Honey, Malt-O-Meal Oat Blenders Honey & Almonds, Malt-O-Meal Hot Wheat Cereal	18 ounces or larger	6 boxes
	B. Whole grain, wheat or oats: General Mills Cheerios (Plain) General Mills Kix Kellogg's All Bran Complete Wheat Flakes Kellogg's Frosted Mini Wheats (Big Bites & Original) Kellogg's Scooby-Doo Post Grape Nuts Post Grape Nuts Flakes Post Lightly Frosted Shredded Wheat Post Honey Bunches of Oats (Vanilla Bunches, Honey Roasted, Almond, Cinnamon Bunches) Post Honey Nut Shredded Wheat Quaker Oatmeal Squares with Brown Sugar Quaker Cinnamon Oatmeal Squares Quaker Life	18 ounces or larger	6 boxes
	C. Hot cereal – 1 variety:  B& G Foods Cream of Wheat 1 minute and 2 ½  minute  Quaker Instant Oatmeal (Original)  Quaker Instant Grits (Original)	11.8 ounces or larger	1 box

Vend	lors must stock at least 2 varieties of whole grain p	roducts from the lis	st below.
Whole Grain Products	100% Whole Wheat Bread, Rolls, or Buns (Must say "100% Whole Wheat Bread" on label)	15-16 ounces	
	Soft Corn or Whole Wheat Tortillas Buena Vida Whole Grain Tortillas Carlita Corn or 100% Whole Wheat Tortillas Celia's Corn Tortillas Chi Chi's White Corn or Whole Wheat Tortillas Don Pancho White Corn or Whole Wheat Tortillas La Burrita Yellow Corn Tortillas La Banderita White Corn or Whole Wheat Tortillas Mission Yellow Corn or Whole Wheat Tortillas Ortega Whole Wheat Tortillas	16 ounces	4 pounds (total)
	Brown Rice (Dry, plain)	16 ounces	
Fruits &	Fresh (whole or cut), frozen, and canned		\$32 total value
Vegetables	2 varieties fruit & 2 varieties vegetables		
	Vendors must stock at least 2 varieties from 100%	juice groups A and	IB.
100% Juice	A. Unsweetened – plastic bottles or cartons:	64 ounces	6 (total)
	Orange, Grapefruit (Any brand) Pineapple – Best Yet, Food Lion, Hannaford, Shurfine Apple – Best Yet, Essential Everyday, Food Lion, Giant, Giant Eagle, Great Value, Hannaford, Market Pantry, My Essentials, Old Orchard, Safeway, Shop Rite, Shurfine, Valu Time, Wegmans Grape (red, purple, white) – Best Yet, Food Lion, Giant, Giant Eagle, Harris Teeter, Juicy Juice, Old Orchard, Valu Time, Wegmans Vegetable – Best Yet, Diane's Garden, Giant, Great Value, Hannaford, Harris Teeter, V8 Tomato – Campbell's, Food Lion, Giant, Great Value, Hannaford, Harris Teeter, Market Pantry, Shursaving  B. Frozen Concentrate:	11.5 – 12 ounces	9
	Orange, Grapefruit (Any brand) Pineapple – Dole, Old Orchard Apple – Best Yet, Essential Everyday, Food Lion, Giant, Great Value, Hannaford, My Essentials, Old Orchard (green tear stripe), Safeway, Seneca Grape – Best Yet, Old Orchard, Welch's (yellow tear strip)	11.0 - 12 Outloes	(total)
Infant	Milk Based - Similac Advance with Iron powder	12.4 ounces	24
Formula	Milk Based – Similac Advance with Iron Concentrate	13 ounces	16
	Soy Based – Enfamil Prosobee powder	12.9 ounces	6
	Soy Based – Enfamil Prosobee Powder  Soy Based – Enfamil Prosobee Concentrate	13 ounces	18
Infant	Gerber – dry 2 varieties (1 variety must be rice)	8 or 16 ounces	6
Cereal Baby Food	Vegetables, plain or combination – 2 varieties	3.5 – 4 ounces	(total) 32
	Fruits, plain or combination – 2 varieties		(total)
Baby Meat	Plain chicken, turkey, beef, lamb, veal, or ham – 2 varieties	2.5 ounces	31 (total)

### **INFANT FORMULA SUPPLIER DIRECTORY**

Below are infant formula sources for Maryland WIC authorized vendors. As a Maryland WIC authorized vendor, infant formula may only be obtained from the sources provided in this directory. If you do not see your current source listed please contact this office at 410-767-5258 or 1-800-242-4942 (toll free) for guidance. **Note: You may have a different address for the same sources, which is acceptable**. You may change your source at any time provided your new source is listed. This directory will be updated annually and is also available online at <a href="https://www.mdwic.org">www.mdwic.org</a>

<u>urers</u>	
Nostla LICA	
Nestle USA	
800 North Brand Blvd	
Glendale, CA 91203	
617-770-2638	
PBM Nutritionals	
147 Industrial Park Road	
Georgia, VT 05468-2109	
800-959-2066 x131	
Solus Products, LLC	
8910 Purdue Road, Suite 230	
Indianapolis, IN 46268	
tors experience of the second	
Jetro	
3405 Annapolis Road	
Baltimore, MD 21227	
410-354-1500	
Supervalu, Inc	
8258 Richfood Road	
Mechanicsville, VA 23116	
800-444-7424	
Food Lion Distribution Center #7	
Lot 16 Commerce Ave	
Greencastle, PA 17225	
717-597-1100	

Wholesalers				
Associated Wholesalers, Inc	AWI			
Route 422	600 Arsenal Road			
Robesonia, PA 19551-0067	York, PA 17402			
800-927-7771	717-854-1505			
B-Green Cash & Carry	B-Green Cash & Carry			
1300 S Monroe St	2401 Belair Road			
Baltimore, MD 21230	Baltimore, MD 21213			
410-539-6134	410-563-0323			
Bill's Wholesale Grocery, Inc.	Bozzuto's, Inc.			
211 Meadows Ridge Drive	275 Schoolhouse Road			
Mt. Norris, PA 15349	Chesire, CT 06410			
800-288-2565	800-243-9761			
C & S Wholesale Grocers	Cho Wholesaler, Inc.			
100 Quality Circle, Suite 107	1818 Pennsylvania Ave			
Harrisburg, PA 17112	Baltimore, MD 21217			
717-657-7720	571-288-9844			
Economy Wholesale Co.	George J. Falter			
P O Box 346	P O Box 24176			
Lavale, MD 21502	Baltimore, MD 21227			
301-724-0202	800-322-3491			
Maryland Cash & Carry	Nash Finch Company			
1808 N Patterson Park Ave	1100 Prosperity Ave			
Baltimore, MD 21213	Lima, OH 45802			
410-558-2047	800-472-1847			

### **VENDOR APPLICATION INSTRUCTIONS**

Please carefully read and follow the instructions provided for completing your application for WIC authorization.

- ✓ Clearly print or type your answers.
- ✓ Fill in all blanks. If a particular question does not apply to your store, write "N/A" for Not Applicable.
- ✓ List the names of all of the owners of the store. If the store is incorporated, write the name of the corporation and list the names of the President, Vice President, Treasurer, and the address of the corporation.
- ✓ Utilize your store's last federal or state tax form to provide gross annual sales. If the store is new, provide an estimate. This information will be kept confidential.
- ✓ Sign and date each application. Vendor applications must be signed and dated to be considered valid.
- ✓ Sign, date, and return each Vendor Agreement (included in this package). One will be returned to you at the time of authorization.

Failure to provide accurate information may result in unnecessary delays in processing your application. Incomplete applications will be returned. If it is determined that false information was provided, the application will be denied.

### Receipt of Applications

Applications may be hand delivered or mailed. Mail or deliver the applications to:

Maryland Department of Health and Mental Hygiene Maryland WIC Program 201 W. Preston Street, Room 103 Baltimore, MD 21201

Your application will be approved or denied within 60 days of receipt by this office. If you have questions or difficulty completing this application, please contact Mr. Siwon Lee at 410-767-5433, Ms. Tiasha Taylor at 410-767-3519, Mr. Bryan Rossi at 410-767-5251, or call toll free at 1-800-242-4942 for assistance.

### FAXED APPLICATIONS CANNOT BE ACCEPTED



### Things to remember before you apply

- 1. Keep minimum stock in your store when you send the application to the office.
  - -The most common reason for denial is failing to meet the minimum stock requirements. Please review pages 9 to 10 of this package and WIC Authorized Food List ensure you are in compliance before you submit your application.
- 2. Authorization onsite reviews are not announced.
  - -An authorization onsite inspection may occur at any time after the receipt of an application.
- 3. You must hold a copy or original food service facility license issued by a local health department in your store for verification.
  - You will be required to show the document in on-site review.
- 4. The regulatory processing time for processing applications is 60 days from the date the application is received by the State WIC office.
  - -Properly completed applications are typically processed in less than 60 days. However, applications are processed in the order they are received. Processing times vary depending upon the volume of applications pending processing and staff availability.



- 5. If a store is denied authorization three times in a year, the applicant may not reapply for WIC authorization until 1 calendar year after the last denial date.
  - -You may reapply any time after a calendar year has passed.
- 6. If it is determined that your store's prices exceed 125% of the Peer Group average, you will be denied authorization, and advised of the denial in writing. If you are applying for reauthorization, you will be given the opportunity to adjust your prices.
  - Please keep the prices of your store's WIC food items competitive.
- 7. The store must have authorization from the Food Stamp Program and may not be currently disqualified or suspended from the Food Stamp Program.
  - -If your store is currently under suspension from the WIC Program, you may reapply for WIC authorization after the end of the suspension period.
- 8. If you have any questions, please contact the WIC office.

### **Check list**

3 page Application form	
	All boxes filled in.
	Pages 3 signed.
2 Original Signed Vendor Agreements	
	Page 1 line 1, 2 not 3
	Page 5, 9,10, 11, 12